



Acquisition Management Division
Greater Chicagoland Services Team
230 South Dearborn Street, 36th Floor
Chicago, Illinois 60604

November 17, 2015

Kone, Inc.
Mr. Kevin Vogelsinger, Senior Sales Consultant
311 S. Wacker Drive, Suite 2550
Chicago, IL 60604

Dear Mr. Vogelsinger,

This letter is in regard to contract GSP0512SI5067 for Elevator Maintenance Services at the John C. Kluczynski Federal Building, 230 S. Dearborn Street (Location 1), and U.S. Post Office, 211 S. Clark Street (Location 2), Chicago, IL.

GSA is trying to close this contract out since Kone has ceased service as of May 31, 2015, and a new contractor began service. GSA and Kone have worked on resolving all the outstanding issues except for the following below. GSA has had the issues corrected for the cost stated below:

USPO #37 Elevator Pit = \$2,701.35 (removal of hydraulic fluid)
JCK/USPO Missed hours for the month of May 2015 = \$3,146.30

The total cost to correct the deficiencies not corrected by Kone equals \$5,847.65, which will be deducted from the final payment (May 2015). Please invoice for the final payment. The final payment with the reduction would equal \$39,414.35 (\$45,262.00 - \$5,847.65). A Release of Claims will be forthcoming once the invoice for the final payment is received by GSA Finance.

If you have any questions or comments, I can be reached at (b) (6)

Sincerely,

(b) (6)

MICHAEL LITTLE
Contracting Officer
Acquisition Management Division
Chicagoland Services Team